

FollowMyHealth Features Guide: Sending a Message to your Provider

via FollowMyHealth Phone Application

Follow**MyHealth**

FollowMyHealth Phone Application

The mobile portal views will look slightly different on an Android phone vs. an iPhone. But, they both have the exact same tab functions.

Please note that the following screenshots will be views from an Android Phone.



Android

iPhone



Sending a Message to your Provider via FollowMyHealth Phone Application







Sending a Message to your Provider via FollowMyHealth Phone Application

1	■ Inbox		÷	Compose	e Email	Ę	6
	The Office of your Provider Appointment Reminder for Sea Mar Community Health Centers on Jun	6/22/2018 9:00 AM	To: <u>Sel</u> e	ect Provider			
	The Office of your Provider Appointment Reminder for Sea Mar Community Health Centers on Jun	6/08/2018 9:01 AM	Email E	Body mergency N	lessage Dis	claimer	<u>6/1000</u>
	The Office of your Provider Appointment Reminder for Sea Mar Community Health Centers on Ma	5/23/2018 3:37 PM	Fe m th at pl	FollowMyHealth® messaging is not meant for situations or conditions that require urgent or emergency attention. If this is an emergency, please call 911.			
	The Office of your Provider Appointment Scheduled at Sea Mar Community Health Centers	5/23/2018 3:37 PM	L		CANCEL	OK	
	The Office of your Provider	4. 5/16/2018	I ne folio	wing discial	mer will ap	pear. Click	"Ok".
3. From y click here	Appointment Reminder for Sea Mar our inbox of messages, to create a new message.	8:57 AM					
				\triangleleft	0		

Sending a Message to your Provider via FollowMyHealth Phone Application

5. A new email message will appear. Select the provider in the drop-down menu that you'd like to send a message to. Please note that you will only see providers whom you've seen for a medical appointment.

6. Enter in the subject of the message.



8. Once the three sections are all filled out, click on the "Send" button to send your message to your provider.



FollowMyHealth Support Information

If you need any assistance and/or support for your FollowMyHealth account, please contact:

> Support Hotline: I-888-670-9775 Email: support@followmyhealth.com

